Dear Shareholder,

SEBI has vide its Circular SEBI/HO/MIRSD/MIRSD_RTAMB/P/CIR/2022/76 dated May 30, 2022, issued a Standard Operating Procedure (SOP) for dispute resolution under Stock Exchanges Arbitration Mechanism, for dispute redressal between the Listed Company / Registrar and Share Transfer Agents (RTA) and its shareholder(s) / investor(s).

The Arbitration Mechanism shall be initiated after exhausting all actions for resolution of complaints including those received through SEBI SCORES Portal.

Accordingly, if you have any dispute against the Company and/or its RTA on delay or default in processing your request, you can file for arbitration with the Stock Exchange.

For more information, refer to SEBI Circular. (Also appended below)

For more details, kindly refer to the following web links of the stock exchanges:

BSE: https://www.bseindia.com/static/investors/arbitration_mechanism.aspx

NSE: https://www.nseindia.com/invest/about-arbitration